





Clyst Court, Hill Barton Business Park Clyst St. Mary, Exeter, Devon, EX5 ISA

Telephone: 01395 233633

## Communication Policy

This is the joint policy of Clyst Haven Ltd., Haven Investments Ltd., and Clyst Holdings Ltd. We are investors in Commercial Property, and Landlords to a large number of tenant Businesses.

In our normal course of business, it is quite usual for us to communicate both informally and formally with current and potential Tenants, their Agents, and professional advisors. Where this is done formally, it is in writing, and in accordance with current best practise in the UK's Real Estate markets, we do not recognise email or verbal communications as formal notices or correspondence.

You may write to us at the above address, which also serves as our registered offices. We treat all formal communications as confidential.

Informal communications, such as by email, including any attachments, are intended solely for the addressee as named. We apologise for any communications made with an unintended recipient, and ask that any materials or messages received by mistake are considered as confidential, and are destroyed immediately.

This policy applies equally to all business related communications we make, including those with our suppliers and contractors.